

## Curriculum Vitae

Florian Anwander  
Eduard-Schmid-Straße 28  
81541 München

Born: Oktober 29, 1959  
Marital status: unmarried



### **Employment History**

- May 1999 – today (undismissed): Software engineer at ConSol Software GmbH, Munich, in following roles:
  - 1999 – 2003: Second Level Support HP-UX for Hewlett Packard, especially network technologies, NFS, LVM, serviceguard cluster, tape backup; trainer on behalf of Hewlett-Packard
  - 2003 – 2004: Single Point of Contact support team for Sun Microsystems, eskalation manager; responsible coordinator for the customer documentation
  - 2004 – today: support and partially consulting for the CRM- and workflow management solution ConSolCM; operation and administration of hosted applikations systems. Responsible for die internal documentation and application related documentation.
- October 1997 – April 1999: editor at Geranova Verlag, Munich
- 1989 – October 1997: specialised journalist (freelance) at Presse Projekt Verlag (PPV), Introduction of remote data access systems for PPV and Entertainment Media Verlag; Concept and production of the first website of PPV
- December 1990 – März 1992: working trainee at datacenter of Bayerische Landeszentralbank
- 1983 – about 1996: soundengineer (freelance) at, amongst others, Graffiti Studio, Red Rock Productions, Olympia Studios, Bavaria Film, Gasteig GmbH, BR, SWR
- November 1982 – Herbst 1983: working student in sales
- May 1981 – August 1982: civilian service at der Vereinigung Integrationsförderung e.V.

### **Education and Trainings**

- 1999 – today: trainings (technical and soft skills)
- 2009: formation as internal first-aider
- 2007 – 2009: french languag with degree DELF A2 at Institut Français de Munich
- 1989 – 1996: university studies of political sciences (Magister), economic geography and public law at Ludwig-Maximilians-Universität München, 1992/1993 Universität Halle/Saale. Topic of thesis "Local economic policy"
- 1983 – 1984: on-the-job training as sound engineer at Graffiti Tonstudio, München
- 1979 – 1981: university stuies chemistry, pre-degree
- 1970 – 1979: grammar school, Munich
- 1966 – 1970: primary school, Munich

**Private Interests:** mountaineering, alpine ski touring, making music, cooking, literature, travelling

## **Professional Skills**

### **Contents:**

- adoption of information technologies in general
- computer operation; application operation;
- lead management, complaint management, incident and change management (incl. ITIL)m  
general process management
- documentation (manuals, online documentation)
- media production (analogue and digital sound, web, print)
- recording studio technologies, audio electronics
- economic geography
- public administration, especially local administration

### **Software:**

- operating systems Microsoft Windows (2), Mac OS (2), Linux (1), HP-UX (1), Solaris (2)
  - SQL, for Oracle und MS SQL-Server (2)
  - java (2-3), C/C++ (3), DOS batch and posix shell (1-2), perl (3),
  - HTML (2), XML (2) java script (3)
  - Quark Xpress (1), Adobe Photoshop (2), Adobe Illustrator (3)
  - Microsoft Office / OpenOffice (1-2), Access (3), MediaWiki (1-2)
  - Logic Pro (1), Protools (2), Cubase (2), Ableton Live (2)
  - ConSolCM (1)
- (skill levels: 1 = very well versed, 2 = good knowledge, 3 = basic knowledge)

### **General Skills:**

- quick understanding of technical contexts
- customer relationship management in support and consulting, eskalation management
- projekt management: planning, organisation, coordination, planning and control of  
schedules
- experience in training in various technical domains
- team player, quick learner, initiative
- german language, grammar and spelling
- courtesy, reliability

### **Foreign Languages:**

englisch: business fluent

french: fluent

knowledge of greek and cyrillic script